

Accelerate Business Value

Cisco Success Tracks and CX Cloud

Success Tracks helps you quickly adopt and maximize the value of your Cisco® IT investments to accelerate business value. We do this by delivering the right expertise, insights, learning, and support with a guided lifecycle journey through our CX Cloud, a one-stop unified digital experience.

Business Outcomes

- Improve operational efficiency
- Minimize risk
- Accelerate technology adoption

Available Solutions

- Campus Network
- Data Center Compute (Intersight™ required)
- Cloud Network (APIC required)

Services Comparison

Capability	Deliverable	SNTC	Solution Support	Success Tracks Level 1	Success Tracks Level 2
Trusted Support	• 24/7 product support • Solution support	☒	☒ ☒	☒ ☒	☒ ☒
Expert Resources	• Expert best-practices webinars to avoid known adoption pitfalls • One-on-one consulting tailored to specific use cases and business outcomes across the lifecycle			☒	☒ ☒
Contextual Learning	• Upskill teams with digital learning resources • Use remote practice labs to confirm configuration knowledge • Full-featured deep product training and certification preparation courses, best practices, and assessment questions to confirm skills knowledge relevant to Cisco technology			☒	☒ ☒ ☒
Insights and Analytics	Manage the overall health of your IT environment including: • Gain a 360-degree view of all assets and licenses across your install base to better plan and budget • Avoid downtime with proactive insights with relevant bugs, PSIRT alerts, and field notices to quickly remediate vulnerabilities • Get automated diagnostics and analysis for faster mean time to resolution • Monitor systems and open cases automatically when issues are detected, saving time • Get recommended optimal software upgrade versions to reduce time, resources, and risk • Identify configurations that do not comply with common regulatory standards and at-risk devices to reduce risk			☒ ☒	☒ ☒ ☒ ☒ ☒ ☒
CX Cloud	• Improve operational efficiency with asset management insights • Gain deeper system intelligence with security insights to reduce risk • Remove adoption roadblocks with expert resources and insights			☒ ☒ ☒	☒ ☒ ☒

Schedule Your CX Cloud Demo Today

CX Cloud is your one-stop destination that combines Cisco expertise and insights to accelerate your success.

[Schedule Demo](#)

