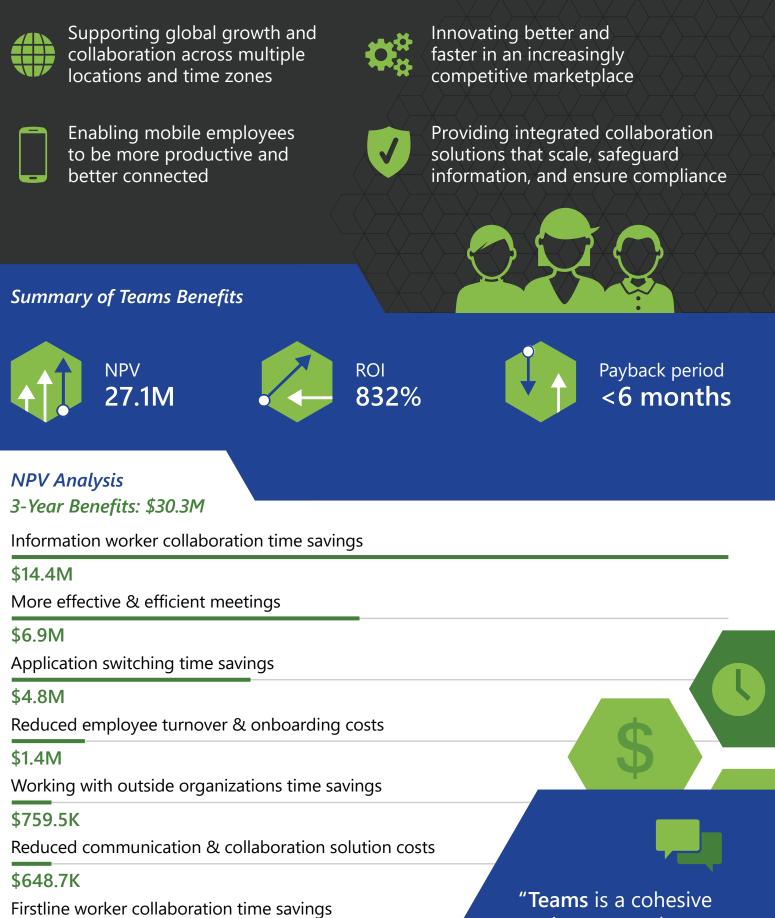
FORRESTER[®]

The Forrester Total Economic Impact of Microsoft Teams

Customer Challenges



\$501.2K

Faster time-to-decision

\$451.3K

3-Year Costs: \$3.3M

Allocated Microsoft 365 licenses

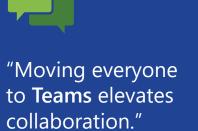
\$1.8M

Internal effort

\$1.1M

Deployment and migration professional services

\$348.5K



—Manager, technology

Qualitative Benefits & Additional Impact

4 hrs/wk

are saved by information workers through improved collaboration and information sharing

150 trips

average number of overnight trips replaced with online meetings by Year 3

45 minutes

per week are saved by firstline workers collaborating with colleagues

17.7%

improvement of time-to-decision made by decision makers

88%

of survey respondents felt "having all of our solutions in one place saves time"

18.9%

reduction in meetings each week

Click here to read the full study



Click here to learn more about Teams

This document is an abridged version of a case study commissioned by Microsoft titled: "The Total Economic Impact of Microsoft Teams, April 2019"

environment where a user has access to everything in one place."

-GM, telecoms

Commissioned by

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