

# Flex for Devices: A New Approach to DaaS



DATA & AI

CLOUD & INFRASTRUCTURE

APPS AND INTEGRATIONS

DIGITAL WORKPLACE

## Business challenge

Traditional Device as a Service (DaaS) models come with hidden costs that don't provide truly comprehensive device lifecycle services. DaaS leaves IT organizations to manage a majority of the device lifecycle on their own. Not only do procurement and finance struggle with hidden costs – they also struggle to budget for their device fleet without knowing which devices they have, where they are, which devices need to be replaced and when, and more. To be successful with DaaS, organizations must get the most ROI out of their devices – from procurement through end of life and refresh.

## How we help

Go beyond DaaS with the most comprehensive offering on the market today. Insight's Flex for Devices is a new approach to DaaS that cuts complexity, optimizes costs, and streamlines the overall device experience within a manageable monthly payment. You can rely on Insight to manage everything – from device procurement through end of life and refresh – and even track your existing fleet. Automation, ITSM integration, proactive communication, and near real-time intelligent data are at the heart of a device strategy that will drive ROI for your organization.

## Features

We've bundled our essential services into a per-device, per-month cost that covers everything from the device purchase to end of life and refresh, including your existing device fleet.



### Integration and automation

Integration and automation of orders and requests for Insight services



### Warehousing services

Secure storage for fast shipping and cost control



### Provisioning and deployment

Fast provisioning, configuration, staging, and kitting for devices



### Device Performance Score (DPS)

Insights into health and performance for better decision-making for device lifecycle and refresh



### Advanced asset management

Detailed asset information through data aggregation, providing a complete picture of your device fleet



### Lifecycle user communication services

Management of refresh and end-of-life schedules and end-user communications



### Sustainability services

Efficient retrieval, break/fix, repair, refurbishment, and restocking of devices to drive sustainability

## Outcomes

### IT operations & security

- Reduce costs.
- Improve employee experience.
- Get the right data to make informed decisions.
- Improve device security.

### End users

- Work more seamlessly.
- Get devices when they need them.
- Tailor devices to the way they work.

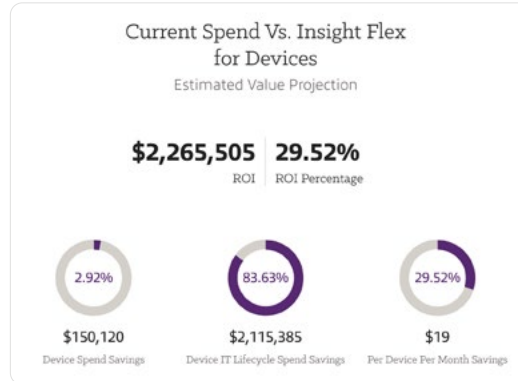
### Procurement & finance

- Reduce costs.
- Understand device fleet TCO.
- Know where assets are located.
- Achieve ROI.

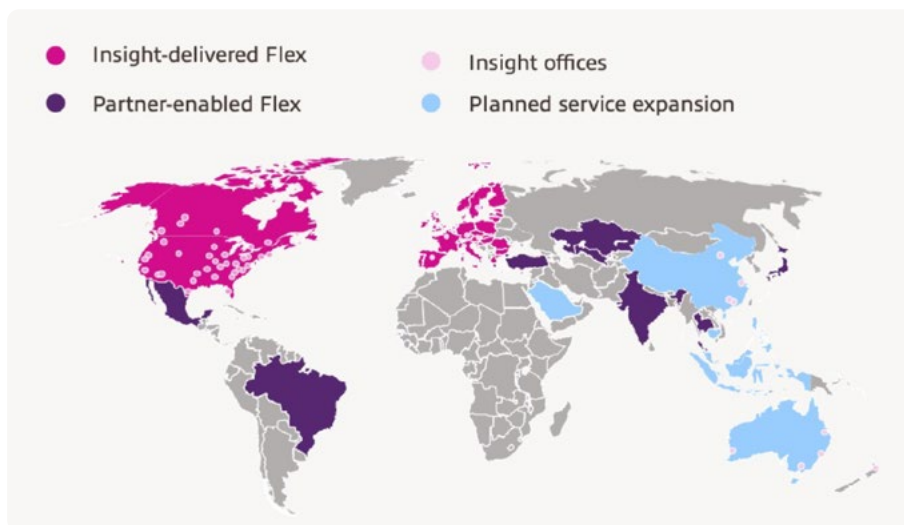
# Optimize your device fleet – while improving ROI.

## Discover your organization's potential ROI.

Flex for Devices provides better service for less money. Find out your cost savings using our value calculator at the QR code below, or [click here](#).

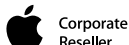


## Global Flex coverage



## Our partners

Flex for Devices leverages the power of Insight's vast partner network – giving you truly OEM-agnostic services, including certified warranty repair services for your Microsoft Surface, Apple, Dell, Lenovo, Google, and Samsung devices.



SAMSUNG



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## Related services



### Managed Digital Employee Experience

Complete management of the device experience to improve Device Provisioning Score



### Managed Endpoint

Expert implementation, support, and administration of cloud-based endpoint management solutions



### Device Disposition Services

Secure disposition, remarketing, or redeploying of end-of-life devices



### Radius for Devices

Complete analysis of your people, processes, and tools to improve efficiency, ROI, and experience